

# FLORIDA'S REEMPLOYMENT ASSISTANCE: Steps to Receive Payment

## 1. FILE YOUR CLAIM

- To file or complete your Reemployment Assistance application, visit [FloridaJobs.org](https://FloridaJobs.org) and click “File A Claim.”
- As an alternative, you can file and submit a paper application by mail. Please visit [FloridaJobs.org/COVID-19](https://FloridaJobs.org/COVID-19) for instructions on how to submit a paper application.
- Once you complete your paper or online application, DEO will send you a notification by email or mail with directions explaining how to log-on to CONNECT and proceed with your claim.

Safe. Smart. Step-by-Step.



PLAN FOR FLORIDA'S RECOVERY

# FLORIDA'S REEMPLOYMENT ASSISTANCE: Steps to Receive Payment

## 2. VERIFICATION

- During the verification\* process, DEO will confirm your identity and investigate whether you have received wages from your previous employer. DEO will also check whether you filed an unemployment claim in another state.

\*A claim is “verified” when DEO has confirmed an individual’s identity through the Social Security Administration and verified that the claimant (a) has received wages in Florida and (b) is not receiving wages in or from any other state.



# FLORIDA'S REEMPLOYMENT ASSISTANCE:

## Steps to Receive Payment

### 3. MONETARY DETERMINATION

- Once your information is correct and DEO has verified your claim, DEO will determine if you are eligible to receive benefits and the amount you qualify to receive.
- DEO will notify you of your eligibility status and the amount of benefits you qualify to receive.
- In addition to DEO's notification, the CONNECT Inbox will provide information about DEO's determination on claimant eligibility.
- If a claimant or employer disagrees with DEO's determination of the employee's eligibility, the claimant or employer may appeal.

Safe. Smart. Step-by-Step.



PLAN FOR FLORIDA'S RECOVERY

# FLORIDA'S REEMPLOYMENT ASSISTANCE: Steps to Receive Payment

## 4. RECEIVE PAYMENT

- You will receive your payment by direct deposit or prepaid card based on your selection.